**User Acceptance Testing Checklist**

The user acceptance test ensures that the client’s specification is met, and that all expected deliverables are present. It also helps to gather feedback and iterate on any changes that may need to be made in order to wholly satisfy the client.

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| **Critical Criterion** | **Completed?**  **(✓ or ✗)** | **Expected**  **(✓ or ✗)** |
| Coaches can be added to the system. |  | **✓** |
| Coaches can be removed from the system |  | **✓** |
| Existing tours can be viewed |  | **✓** |
| Existing tours can be filtered on availability |  | **✓** |
| Existing tours can be edited in an intuitive way |  | **✓** |
| Existing tours can be deleted if required |  | **✓** |
| New tours can be easily created |  | **✓** |
| A tour can have its coach reassigned |  | **✗** |
| A manifest for the tour can be produced |  | **✗** |
| A simple financial breakdown of a tour is available |  | **✓** |
| A list of customers can be viewed |  | **✓** |
| Customers can be searched by their last name |  | **✓** |
| Tickets can be booked for a customer |  | **✓** |
| Tickets can be cancelled & refunded for a customer |  | **✓** |
| Customers can join the gold club |  | **✓** |
| Gold club provides the customer with a 20% discount |  | **✓** |
| Customer can have their gold club membership extended |  | **✓** |

**Additional Customer Comments:**

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| Customer Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_ | Date: \_\_/\_\_/\_\_\_\_ |
| Developer Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_ |  |